

GSR 836(E) RAILWAY PASSENGERS(CANCELLATION OF TICKET AND REFUND OF FARE) RULES 2015

«-3300499 AEGD. NO. D. L-33004/99 Che Gazette of 3rd Ia EXTRAORDINARY PART n.--sntkm 3— SubaeMkm• C) PUB-IAEHED BY Ai.rmonrry 13, 1937 , 4, 2015 NEW DELHI. WONESDAY, NOVEMBER 4, IS, 1937 4 2016 M.«.t, 1989 (1989 24) ao (2) 1998 (1) (1) qr fiqrq• 2016 t (2) 12 2015* t 2. 4100GV201S 2 THE OF : EXTRAORDINARY u—sec. 301 t qt zrqr qr t; qrg, MT 3 Qi) m•tr arr ar«.q. t. (D 2400 (.%) fig, t F) fi•rg qrq•r 4 THE GAZETÆ OF INDIA : EXTRAORDINARY [PART n—Sæ. 36)! (4) fig 24;00 06: 00 Orr (5) ZT<T qt 19:00 8. (3) fiqq7 i 6. S Off, (10) 9, 13 (1) (2) 14, 13; 47 18 qivrt, 9. (3), (4),(5), (6) (7) (3) (4) ur 13 (6) 16 6 GAßtrrg INDIA B)QAORDNARY [PART U—SBC. 30] 18 (8) vtd C 10. (11) 1.1. qr . (4) q•x.q.ü. qr R•q.qr ag qr ag Qi) t. (2) QT q« fig 7 Qi) «r ag, Q qtrr at Q (iv) Qig.ü. t (4) CT) 25% •r, IZ Q*HI) ag 13. 8 GAÆITB OF INDIA : EXTRAORDINARY ng q?rq, t 14. mg, 15. 23 16. Ng zrg 9 17. *q.-- zrR 11-&R tll-a« t, æro t, 1B. qfi t 19. (1) t, (3) 50 10 THE OA.ÆITB OF INDIA : RXTRAORDINARY [PART (3) 25 (7) 10 (8) (3),(4),(5) (9 2R.6 S *rzz, 50 20. 21. •r (1) q•rvrr (2) QTTT@I 23. Ng .30)] (3R•q•) t MINISTRY OF NCIMCATION, N" Noyemb&, m IS exenise confarted by mb*ection (b) cf O) Of 60 Of Railways Act, 1989 e-4 1989) ia (Camzlladm refnd fare) Ruh 198, aexcept as •gpact done or mniÄi agh Oitrxl Gavanment hereby makea foklo*ing m..E8, •mese rules be caW die Rdlyay Rules. 2015. P) 2. t) (d) (e) (0 ihall come into free on 12th o? Nowmber, 20j5. clue riles, unww the conext ßQiE5.- ARP' e ten-ved ti&t caa be boobd a futurg journey dze; ag-em" mean, a by railway isst* um•eserved eck& to Uclerkago" means a by milway by it In the of a wNcb e Eat ' has been the- which 'Iniv" -itvhldes basic fu•e, on sgF'fast :raiu, reservün Ee aid applinble @ "RAC on c bæen *inst Equisidem i and a tuy .i.ngC f any; (h) _ . Ncbdng plu are by thrwøl an apnt; • (i) "i•errv.tim zzaniâe charge, in addtim fee,- "d BdmiaiüaNon regvzion of a G) mnnE debt which • bent hæ been mermi.; n»ans a railway and other ruerveään railway ticbäng cenre in cay; Q) mztet" meau a railway en•oyee, by Wham" caned, having chai* or a Qi.lway Nin any auüu•iEd to gant of fan at setion•, (m) dnøe journøy any half but.dX8 not Eudo a wagon tiokøt. an qødid a reærved curiage a at saloon, a special a•ain; •n-IE GAZEITE OF BX.'IRAORDINARY [PART 11—sæ.30] (D) . ticket Opmit rec•t pasnx. in Leu of gun•endeed ticht, at the stad'n has ben in of ticht iiernet. ti&t (Q) debt' tneah8 a widi 8bmt« adyux* teei%Mion issued to. i"et réqtl1&en-GatB Of mow who have to at *ort (p) rimns a ti&t in no res«vaden bem made; . (q) a no ellated. 3.. Sbthn Subjwt to the Fovi8i0M ttwse Nles, every fare ugased (2) (a) (D Heka 8ball. Btub f« remod or fare the mgür of-dekec iming stitiatl* granbd by stadon masta• of from of to the Mha rue of f" RAC and waiv iiJ&d æcWs Shan, guch for r±ld of to the ntion 'høste• of Igsuing *admi, wanted within. pescribe4 .in.these rules, by sach smtim meter.aftee verWlng genuineness of Nie through that- in case of icWs were igued tra•æi frmn a tåcket i"uing of fue be the iestdng station. if the i' surætiddnd tip '±eåiled satin frmm where is (it) con•t1Nncing if he is.gu.n•mderd witiin the id (b) gf faig m." be BN%ed by tis nation ci 8 the •inning ÄÉioa (i) fire åaing of& omce chan, fE staåon Vheze ticket •mild; Gi) pnui_Jieaen of the dcket i" paticulan am verifiable at gt•aNiig suiimi of are ntion. 4. to ot thSE maet< shan Evy e cidage charge fma of unreserved, and RAC at rae clys and sixty f« geomd clag reseryui other claseee. 5. af am•gerqed If an uncurved übt'is to 6, (b) (d) fug shall be made m every ticket if i8 vented far oænaion of of imgd in if is of on unwed —ved (i) SubÉct proviaiæxtg One rubs. if a debt is pméned by üe his a•småon f-ftnd fare be mae deducing'*igenation chat* æe 's foilowi:— dE is fa• came!Won liwre forty-eign in af trü, 8 minimum pa p*engu cußladon at rat; -hüiidrid r«tyfor ait •clue, •rupeæ two fm air d" first claw, hmued eighty Rl•tier or chair hindred and twatty for and sixty Emd élag\$ if tiÖkÄ gesmud for cancelia*im b«weea faty-ei*t iod upbo twelve train, eaneaaåon Bhi.il be twomy-ayz per af the fm sow mi.iinim to in clawe (R); is within tR1ve scetteduled the eiin 'åd opto dfty cent. subj#t to of charge in clauw (a); may get carrelkd from nay Pa'senger "em TRS) c--«ors deaiß&d curmt L 3(93 13 (2) granbd on the c0nfirmed ticket scheduled (3) In case, on a Frty m' a &mily nvai than pasen.Wa soap have and 0th" RAC waiüng B4, MI mhnd passage•s also subject to did the entiE t%kßt minutøs Odubd of 7. mmd RAC Wbma RAC or (2) (3) (4) (5) (O 8. fm gaMe11±), of åre iaiL be mü the ugrkgge if firty mimtea irrepecüve p•eapc æe RAC wait-listd ti&t from any Osigaated marten: cmntør, No of be on RAC acket milty the eain. .In oo fwility of of RAC or iSStEd thratgh PRS is aintlible.ac ttE gtadm oißnadag night tea.itB tnying 2100 hours (actual of 8ball stüion and hilly as identified by &nal with fire in 'he time ".ble, nains kaving bet—a and 06W.ipurs *all at the station

vi&in firm in cae is no mervatlm booking omce avail* in arnt• Wiere QMfimed h" Bövi&d RAC wait-B*ted &ket at any tiii*... dml mavitfpn tigke shall be as a tkkæ dbgge pays in wih nie 6. on ot ackee bo&d h*rmt and e-tkHB)A1) and far 'hall emdi&d to Ebe whHi bodkingiüt"dön t9&• &dWing ia case bf æe at the Efilnd hil to booking P) a in&xt. d are shall be 6. (3) c— RAC booked though of shall be in with 7. (4) Of e&kets bkßd inmet RAO, it»h 'ti&s be ooline TDR Shan be Ried within BmiB prekq•ibed under &iniGg (5) In oze of wNgh af ali is on waiing n.mes all such pænéaf8 booked Qi tbBt (pm ChM be cmdiN•d to which booäng tr-zacüm okkae in cax or wait-li8Bd gacb Pøsmger System (RS) within dn» pms«ibd tiies axi ründ —n be onliæ and Ahau to account wok in with rule (6) (i) cue. pn•ty e&bt 8 &mily isaed travel more pessa.V, •80tDß —nsrs have c«firmed and an on RAC waidag. fill less be "imisäbb tot passqws alw subJegt tic" Shull oh.üæ OR fw an upb umy rn caeed•ßrty e-t&c i6saed'f« .codirnsd rwervadon aid the liet RAC dien ia of puengG8.on k.AC waiting 'list a cu•üficatø be from "arto that gf be mHee OR, tb ot iB8Ed by ch#Hng and on-lix DR be uptö of Ntaal nival train at Tiginni cb4Ung bo sent ttrou# poge eo Han Railway Cnziig nd and fue by Indien R&.y Catming Tautism (RCIC) eutømes aceant verißsaNon. • (7) No of on in cue is cancelled OR übd four hours Ehedubd ot üai.n. (8) No be RAC æäCb*.B in oua tiebt ig Mt filed' minau bef0iB the tgin. 14, THB GAZETTE OP EXTRAORDINARY [PART (9) we of automa& f4nd fare on confimEd.or RAC shall .b• dregdy «ødibd tho »eoa.ni Rom booHng took Üce and onliue Of Ning not be in (10) in oevr oinamstmcea, 8ball &isgibk as tte llimit ille»9, gub*" (I) (2) of 13 and rule 14, 16t 17 and 18 gubject fiüng af onl.il* TDR and a debt che&ing staff ig nqired, Rswngwohall the same to Ehat whefgupon fare shall pmce»d 'IDR, indicidng of the said cMifieüg and the «i_\$nal be genE thmqgh pmt to Rallway Turism (RCD, and fo due be retun&d by ludian Raiiway Curing Taurigm Ccrpa•atimt (IRCTC) to verification. 9. on cmbßrmed (2) (3) (4) (5) (6) V) (8) tight* exoqt •un&rcertain mentior»d in nib-rules .P), (5), (O, O) agd Grant of ums«i wait-listed tathi Met* by rule 7. Of puty mme than me pass-a. , have reservim and Oäers am an Waittig list, fill r&ld of less oferk* &ll'bö minubg Main. of ia of' or mb'ing of dae to late be by rule 13. CanenatiM t•dlway adminieu•adon is unable provido by of ta.&al on of discmd.nætion of journy ære be govunod by fan am to trawl in lover ±afl by 18 amd mkal chisæs, if my, shad al" NO O.vlicate Catu igsuuk may pe in exe*iMlal on MI KO. on eazuUaßon bud* an unuEd ticket inieoMng msy•e than Ä•øy_ iB cnoel_laüm, dB entire be u•ated as dnøe gf of ti"., of roxrvaon items diffuunt lips pt jmu•neys, 'hall first as Linder-•.— - seats firt lap of jouxy coanzn*d, be in accméance with nil' 6; aid (iD • ir•resåvation ot fint RAC rdund be '*Med , in rule chzges or ±kage be mce on the endm amour* nd for lap journey. I I. a RACor (1) iostponemut of jaumey RAC or be the clats nd &sdmUon ny clau by by any for any gonddaa (i) is iåtrøn&eed darh-tg tie working hours oe rewrvation amce at least of the train in whiob æckm wu miblmly to ragtiiQion oa tinny of üki8 facility bj railway ±il.nimåtm fion to time; ' (ii) oorfimed RAC iB available in rain in which reqimd.; (iii) bi caw dbbt. Wh rewrvati-u: fee fm glass fm is pdd; (iv) in of RAC or i: • The prepo"lit RAC or in the same deninüin any hi±cr by tb seæ train by any ath% trü any earBm days, to cmdidM (i) ig during ter wmkng hmp at Last fattyet befte d+ttum ttdn in whch the cuignagy hded. tb mariction orÄny o! <ny i*ed.by railway &iitiiNcdi0i dnw (iD confilmzd RAC ar wait-listed is antiaMe ayin in is required; (iü) ia cue of co&md .dekE%. te fa• clats WMcb tesrvati« ig rqired, paid; and (ivy in •e RAC wait-listed ücket, olerkagø charge ig (3) In øaw In hres fm Burney and revied jourNY, die diGxe tünded reovæ•ed, as cue may be, subÄ to gub-cales (1) and (2). (4) The (i) or C) shall be 00%. (5) or. of jtnm»y on , tatkal ti*e shall applß& aWNt quMa on payßgnt (O which joumcy h" sub-rub (I) (2) ia be payable as folkmb (a) as *mild due Mcbt the (b) aanuation dE in tiobt fa as- alteOd a fresh (c) in cat, p« cent. wm realised une of in (2) be daue (b) 12, Canee Yam daye(l) Cfunge x—rwtion shau be a O) (B) (b) (2) ticE4 of lower for higher on same levying any canoeng#n 00 my, for 01B to — is availa&; Nde - mæRtion alx nin gaW or this imposed by railway from GO-urce !oaruy tn train. rv&rmd in sub-role (I) hall nnomd Mly (3) If ti&t ahaap ot azyaäon bæen allomd gub-rub (I) is d*znadon (b) (i) (2) (3) panbb u caenadon chase as would bave if rn"vadon hid been canddled when t—vation ud doe iL of if & alwred ig a f"Bh or Jæmey d" lak No carmlI" éierbge 8ball and Ndi face shall to puenga*s holding rmved, RAC and dcbn, if aot ua&fü.bn due mnning of by d. Ebe departue tbe tain from sutioa c«ømmwing jmuuy to eoodtion the is tram;•-- in the DR ml.im tb &ßtture of trab fa' availing In caw ia cauo&d fM i' refrnd of 8ball &.ipibb, Wb« B a ti&t, wit' miswo by mother rain at any Junctim sutim owing late tuning of tain by which he had ben Davening, fare trav&d Rhall be and be as f" untravelled #on; ,witou.t uny cabcelWn of actu.l arrival of tmin by which he had be Büäon. 16 14

15. THE OF INDIA Canedladon railway Is provEe a railvay is ouable to provide for any regon td holding mgerved tiakßts, no cancelladon charge be Evicd and fill of to Gm 80•ch st.rændu•ed fa• we actual Pmvi&d tkut when iB catrölßd due as ar flood* is thræ day at the Rshmd on partiany -In rul", no reRmd 8ball be mntød at n üdm on a frumy has been (Z) a journey enrouta a boket deposit igtEd to ehe by tir *Mi-on ma%r of tie 8taåon 'in üeu sutrøür of ticket and Shan in of 23, and in such case, fare dw traveu shall be tüitEd the amouli dokøt 'hdl be as tkw for anazveüed pktion of jounay. 16.' Disenunoaöm of due to of srviez*1) a to unforeseen cheut"tanceg. ecitbnt., tull• fate f« my pæon aM kvv of canwllation at tb noon at which j ourrry is (a) the railway is unable to wry paesemp to destinatk m stati*1 a dme. by anatüg or (b) whin is involved in a in does in be •or injtry to a passengz fn a Accident, to ecrdnae (2) milway adminiüabon to cary by any Rxtéu.by utMjng rangtipnent atd pa*ßPT Is wilting to of nav-üd porion MZ.ined and amount of ag tbe for .unttaveH FEDon, without levying any catwenaEion charßS, at the station at. which been (3) tmin Äuey is dE ban-&i, *adon rail faE for be lüiæd be gf ucbt ghan be teån&d aa f« OtmveUed any (4) If trains, which have spar* far. shl.Etm•e on to t«mintta at a 11. (b) (d) of and the ig- Wi-mng avail of made rdlway to c.ug to his stein, Havened be based on per fare ticket foi of jumey. cata.tn More to provide in air.wndidohing facility pmvi&d a of on air- vaned following basis, is fm first class, between fare md first Claas Ate; if ti&t is for air-cmditkmed u-4iee Ill-tiar class,'the d&ence bÄ'een air-emtdida»d Ili-tia dass end "twgn-iF-MDdNomd ear if iB for eucudve class, æe diffæen bøtmæ the notBd exwutivo class fere coøwmed section and Hrit class (Mau and Expræ) f« dB coac.emed åat gectim. _ (2) 'Tbe refund of ±rerøe fam (i) 8bdl be &eönatøon .staåon on debt ticbt &cklng of giving particulars of wyoh dr-condiminy Y" govided, iB Widdn Df arrival of rain. 18. to traid Ewer dB bd&r 'f a i' Inde in a tower clag for wut Of in ue olass f« which 30J iegü.d., of me fam pay* f« clus in it is Ed be at staNon as Prmided &l.l paned at on a xrdag" from of nin caümng that hol&r Ncbt had ravel Ia lwer glan want i.n• it wag and the ii&t along said ca&üe ig withie days ot daw of issue Df (exol±g QE day of of 19. ton No in of a be (2) RefoM of 8hAI bc in of or ticket if its' and —ticity yei-ifi& basis visibh on of ückgt. (3) If *tus a or rnued at of mcdpe af issuance of a duplicate the purpose uüttaäng joahey, 'is confirmed Of RAC and "aghE before chart b*in, tb a *cate in tlckA paynwnt af my and and mpegs one (4) - If &tpucü in lieu ot n loit udaplgced ti&t is of c tmened Gain, be iss".i payment aargø equilvaieM to finy of the to minirmrnpaytrmt in gub,,mle ' No duplicate ticket iiswd in of RAC prepaatiom (6) (7) (D) (9) 20. 21. 22 ticket in a or mutilated oe RAC doket ig "Ight chat of ouserned ün, it 'ban be paynmt i e«valont mtal tatt subjee to mlninun in Å ii of a party a •hall tt» ü*in; on ten per c•at. of No of fees HI be in sab-r&s G), (S) (O in c— "aced inumoe OE dopl.ic& pm—d duplicate ticket departure gf thé nin and in that oase chazv cdleced OE duplic& ticbt ahan be Edun&d aEtQ &ducting five to a mliimm in cw pmy ie Üa.Ä ahal be pvE in rules. If pazengu. paid exces &gee in on of RAC miQleed, tm•n maül&d, makeg to a railway for pnt paW in the a-lief railway maki" u grü'xefuad chaises in die retdui% he ganeUntim at pm cent. a jcmroey per su*t to the Oat no tabo refiuxl an the original dcbt. Wait-N±d pAvi* any a any Mdør acbt M&r, and is vale-listed for in any Mü, he *all be Po avail of tbe for reervati«i any Eaån or any wibnt benefit cavenloolal rare. Uned FtEmx t*OHI) No be on æs.d of Wbß a Murn is isgud my eonoeuion. it *all be agaEd two Angie j«rney and shali be , Qn unused t"" red in respæt see ddet in •e tg •ot wund 0k æei*t luggage 6e *don mant in accxdance with Tah 18 (a) GAZrrre (2) If iB wib-drawn cidhg udon OF at {PAXT 11—SC 301 It luyæ is dspetüd TABLE. (3) I.Aeß 8ball be canana— and &eiÜit shall. refun&d récovery or if any, ud rupees five Wney tiebi be eodorEd to FwighE chat" oa waight üiisgible as fee aud rants an jM*fney (2) On-produc\$on Jmn±y ti&t 0b whicG iugage hag bem rehi%WnIY if æe in gub-rule (1) oa urnzd ti&t aner u; - gi&ge 33. r&nd (nS) eouMer ddeb refund of faro circunßtmees than apcified in rales ajtadon, nood, eÄ, the reuh the ß*vation Couam •or fm earwenation in cw8, a TDR to and the pus.r,ævu wittiD railway undr who* ju•iBd.iMim æe DR iegüng station come8, enohsfng *DR.' spcE DR "sued 011.5 three of tmi.b. [F. No. •rc.W2003Mi51R&nd Policyl B. PRASHANTH KUMAR. Exe«ive by Mega, Gowmæt PENS, N" and Publ&d by the Df DAIN-110054.